

Lana Oliver Productions




Client Guide: How to Review & Leave Comments in Frame.io

Welcome!



We know providing feedback on video edits should be smooth and efficient—not a back-and-forth guessing game.

That's why we use **Frame.io**—a streamlined platform designed to make video review and feedback quick and organized. This quick guide will show you exactly how to use it. **No stress, no confusion—just easy, organized feedback.** Let's get started!




Step 1: Open the Link

-  You'll get a direct link from us via email.
 -  Click the link—it'll open right in your web browser.
 -  No account needed! (But you can make one if you want.)
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Step 2: Play the Video


-  Click the **Play** button to start watching.
 -  Need to pause? Click the video or press the **spacebar**.
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Step 3: Drop a Comment


-  **See something that needs tweaking?** Just hit pause and type your thoughts.
-  The comment box (bottom right) lets you **pin feedback to exact moments** for clarity.
-  Once you're happy with your note, hit **Enter** to submit.

Step 4: Use the Drawing Tool (Optional, But Super Helpful!)

 Click the **pen icon** to **draw directly on the video**—circle something, add arrows, or highlight details.

 This makes your feedback crystal clear and helps us get things right the first time.


Step 5: Reviewing Edits & Revisions

 If multiple versions of the video exist, you'll see them stacked together in Frame.io.

 You can **toggle between versions** to compare what's changed.

Step 6: Approve the Video


 **Love the final cut?** Hit **“Approve”** and we'll wrap things up!

 Need tweaks? Just drop a few comments, and we'll handle the rest.

Why We Use Frame.io

- ✓ **Saves Time** – No more endless email threads or confusing notes.
 - ✓ **Precise Comments** – Your feedback is tied to exact moments in the video.
 - ✓ **Easily Compare Versions** – All edits stack together, so nothing gets lost.
 - ✓ **Visual Feedback** – Draw directly on the video for crystal-clear communication.
 - ✓ **Keeps Everything Organized** – Every version, comment, and approval stays in one place.
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Need Help?

 Got questions? We've got answers. Reach out anytime!

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We appreciate your time and feedback—it helps us deliver the best possible results for you. Looking forward to collaborating! 🎬

